



# 善用AI，邁向虛實融合的世界 Leveraging AI toward the Metaverse

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Microsoft Research Asia



# New Normal

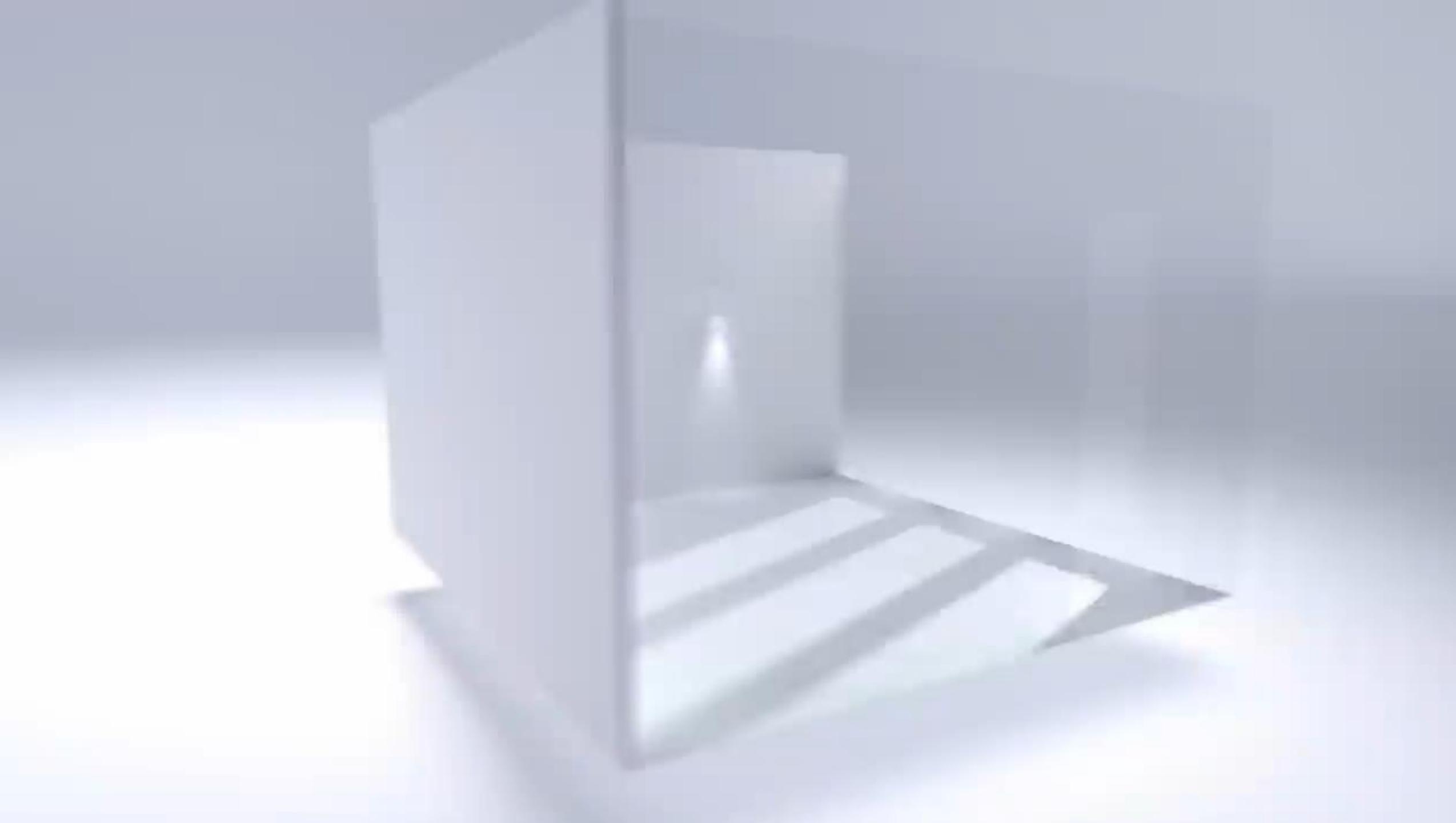
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 MUST READ: [Elon Musk's brain-computer startup is getting ready to blow your mind](#)

PART OF A ZDNET SPECIAL FEATURE: [TECH BUDGETS 2021: A CXO'S GUIDE](#)

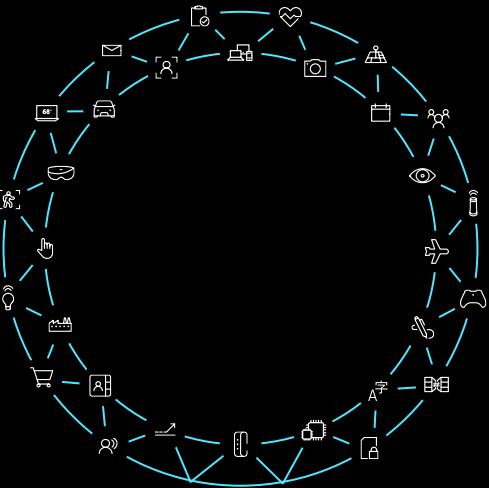
## Offices, work sites, employee roles to be reconfigured post COVID-19, say CFOs

PwC finds that CEOs are actively considering what the new normal of work looks like after COVID-19. Think remote work, automation and a lot of retooling of work spaces to maintain social distancing.





Intelligent Edge



Intelligent Edge



Intelligent Cloud

Solutions



Intelligent Edge



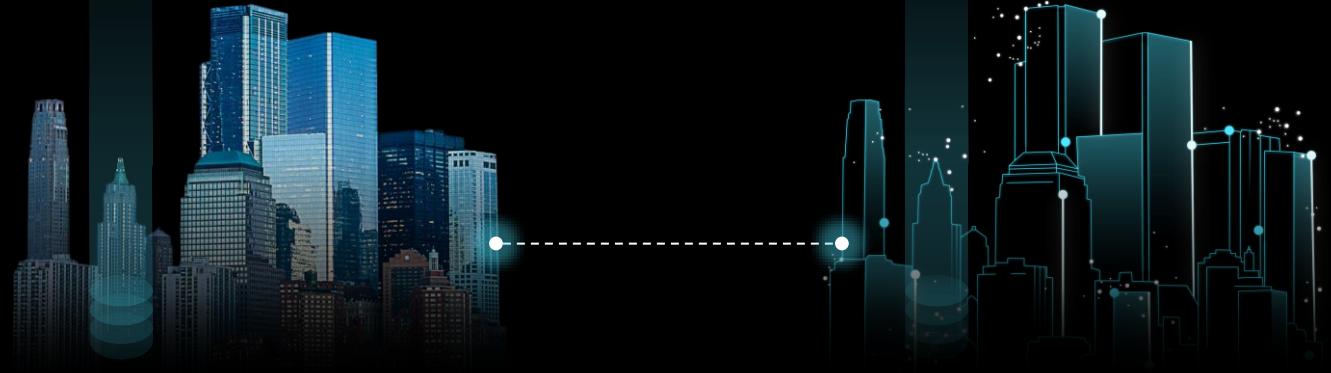
Intelligent Cloud

Digital Twins

A wide-angle, nighttime photograph of a city skyline, likely Hong Kong, featuring the International Finance Centre and other recognizable skyscrapers. The buildings are silhouetted against a dark, cloudy sky, with their lights reflecting off the water in the foreground.

What can you do with  
Digital Twins?

# Synchronize



Physical Environment

Digital Environment

# Monitor



Physical Environment



Digital Environment

Track the past



Physical Environment



Digital Environment

# Analyze



Physical Environment



Digital Environment

# Predict



Physical Environment

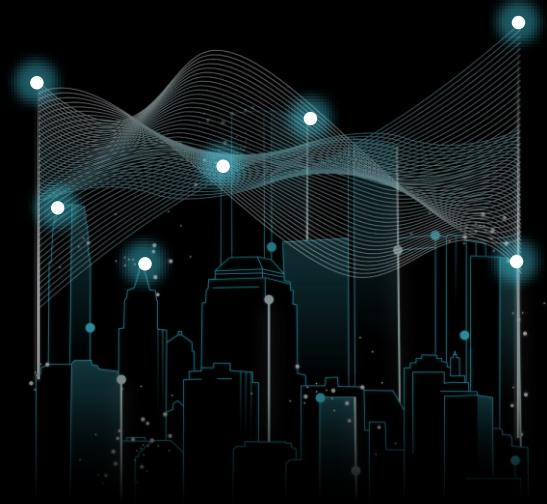


Digital Environment

# Simulate



Physical Environment



Digital Environment

# Autonomous Control



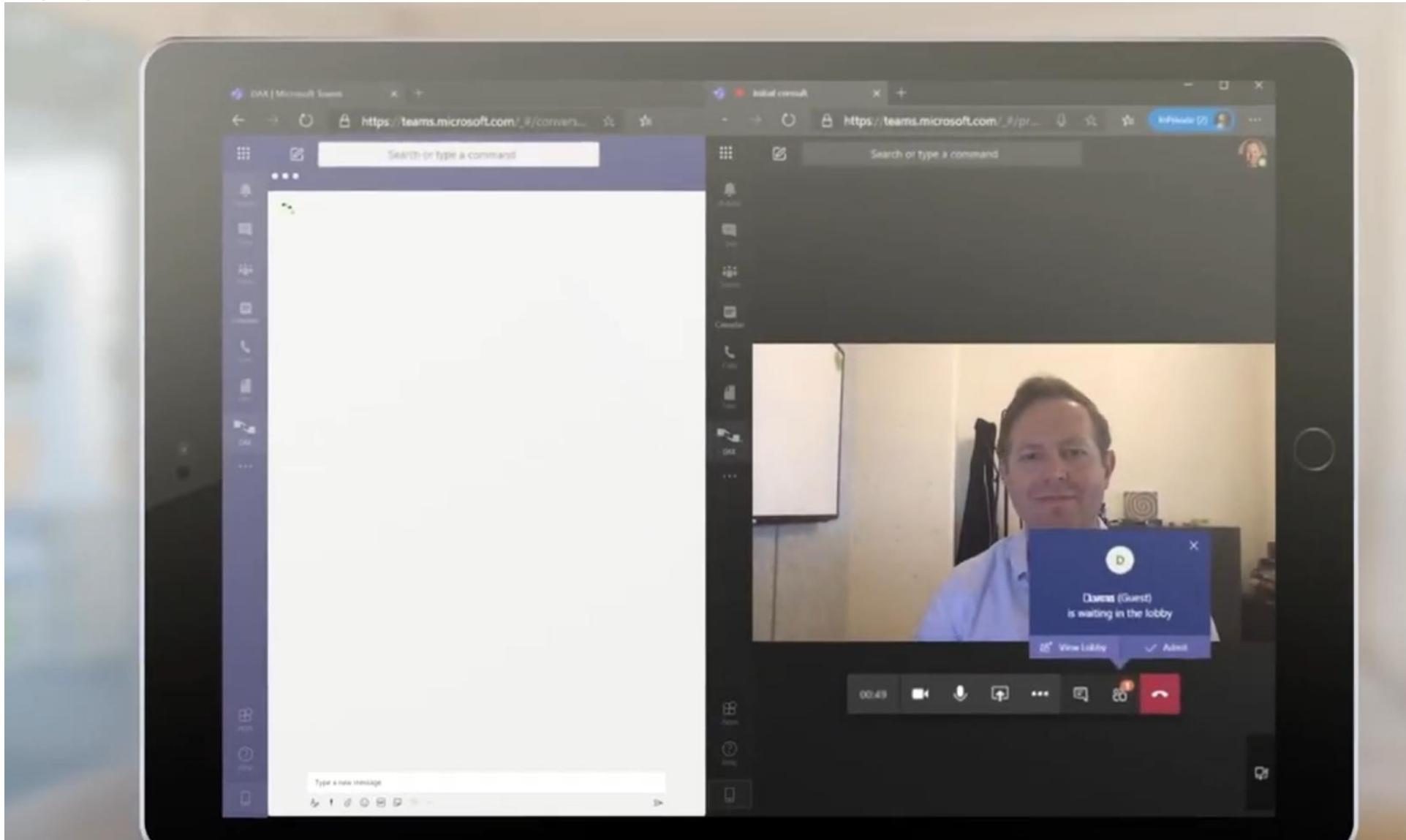
Physical Environment

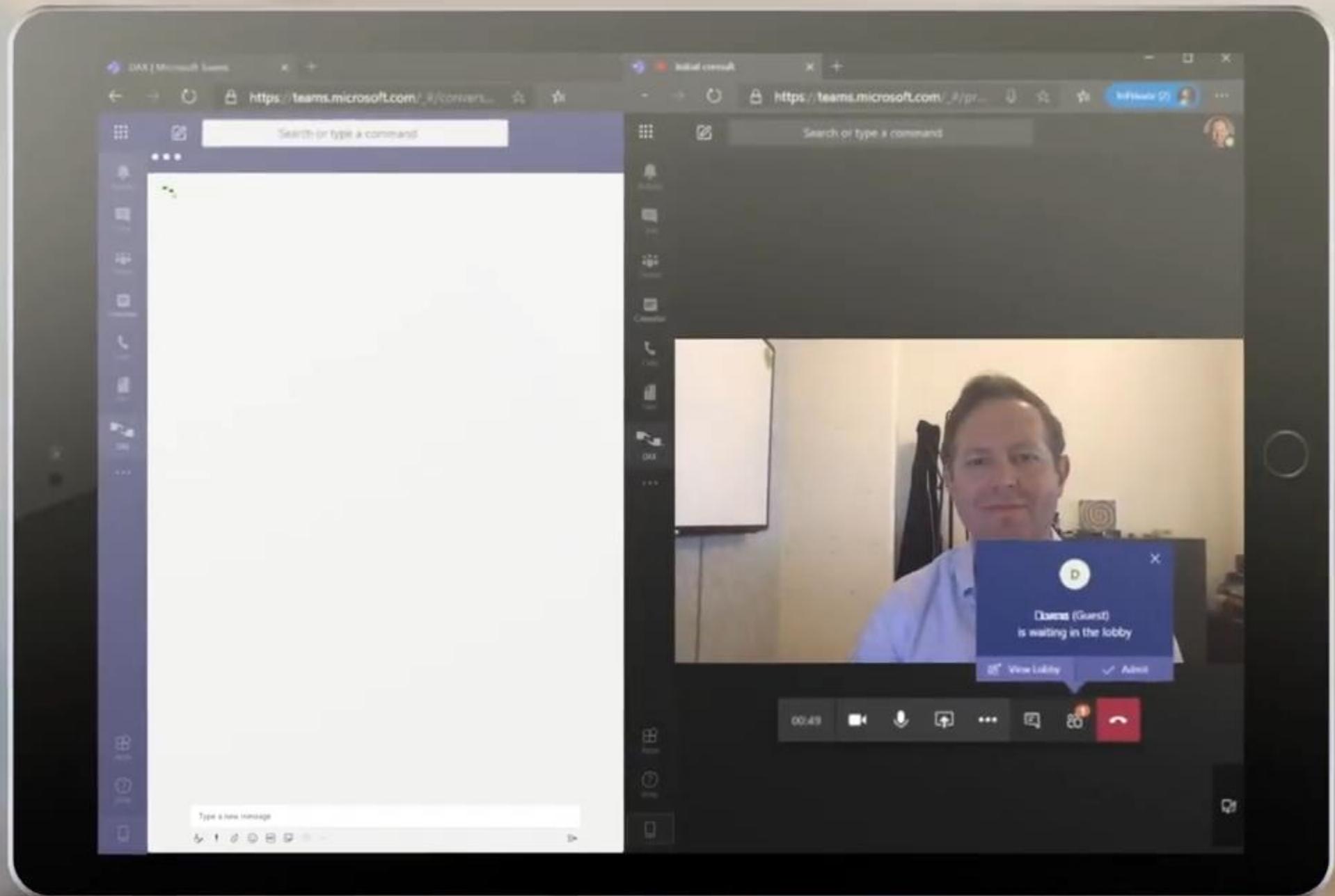


Digital Environment



# Support Better Tele-Health



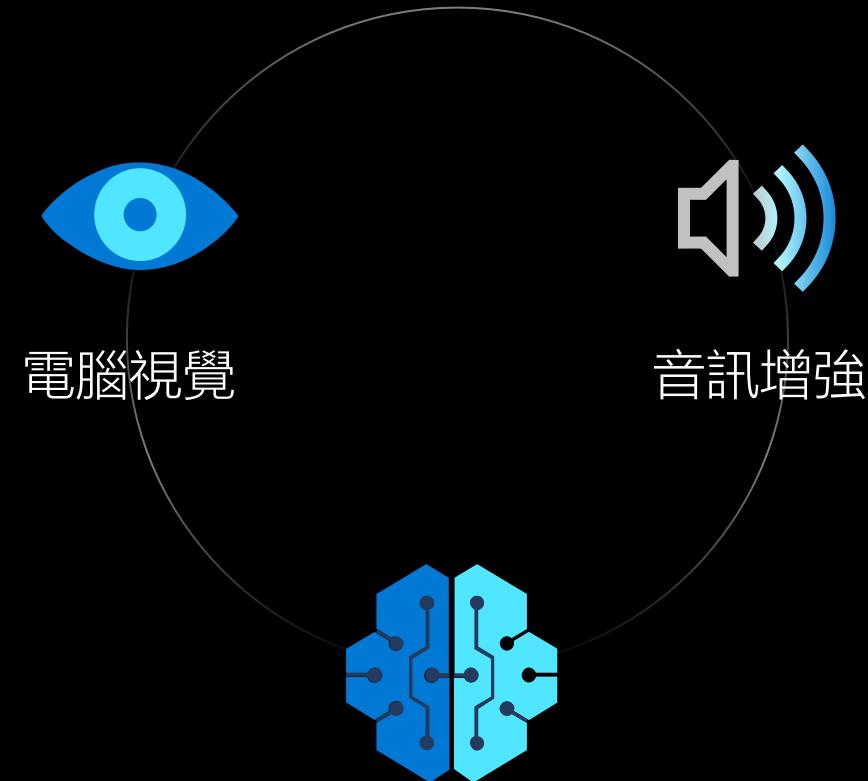


# AI驅動的多媒體體驗

線上交流中的即時、智慧與沉浸式會晤體驗



即時通訊 (RTC)



人工智慧

# AI驅動的多媒體通訊：電腦視覺

- 肖像分割：微軟Teams中視覺特效的基礎



虛化/自訂背景

Together模式

- 相關技術：視頻光照調整，自動取景，語音驅動頭像運動

# AI驅動的多媒體通訊：音訊增強

"Background blur was obviously a big thing. We are soon rolling out a feature where using AI we can actually remove that background noise. It's kind of blur for voice."

背景虛化非常重要。我們即將推出一個新功能，通過使用AI來消除背景雜音，可以稱之為聲音的背景虛化。

-- Satya's LinkedIn post



主觀評估 (用戶評分)

Method	Synthetic	Recording	Average
Noisy	3.09	2.90	3.01
TFNet	+0.36	+0.40	<b>+0.38</b>
SkypeNS	+0.19	+0.14	<b>+0.17</b>
Krisp	+0.28	+0.27	<b>+0.27</b>

[https://www.linkedin.com/posts/satyanadella\\_tools-like-microsoft-teams-and-microsoft-activity-6646788172292456448-d0DD/](https://www.linkedin.com/posts/satyanadella_tools-like-microsoft-teams-and-microsoft-activity-6646788172292456448-d0DD/)

# 從 OCR 到 文檔理解



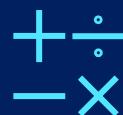
## 通用OCR

檢測並識別任意場景圖像中任意語言文字



## 通用表格識別與理解

檢測識別並理解任意場景圖像中包含任意語言文字的表格



## 通用數學公式識別

檢測並識別任意圖像中的數學公式



## 通用表單票據理解

從包含任意語言文字的表單票據圖片中抽取關鍵資訊

擁抱OCR和文檔理解技術， 助力企業數位轉型

# 通用OCR的主要難點

# 自然場景圖像中文本檢測識別的難點

- 文字本身的多樣性
    - 各種語言、字元、字體、大小、顏色、方向、排版等
    - 任意方向、任意形狀文本行
  - 圖像拍攝過程中引入的幹擾因素
    - 低解析度、不規則幾何形變、非均勻光照、低對比度、模糊、噪聲、遮擋等
  - 複雜背景



## 傳統文檔圖像中文本檢測識別的難點

- 密集彎曲長文本行
  - 極小文本間距



# Read 3.0+

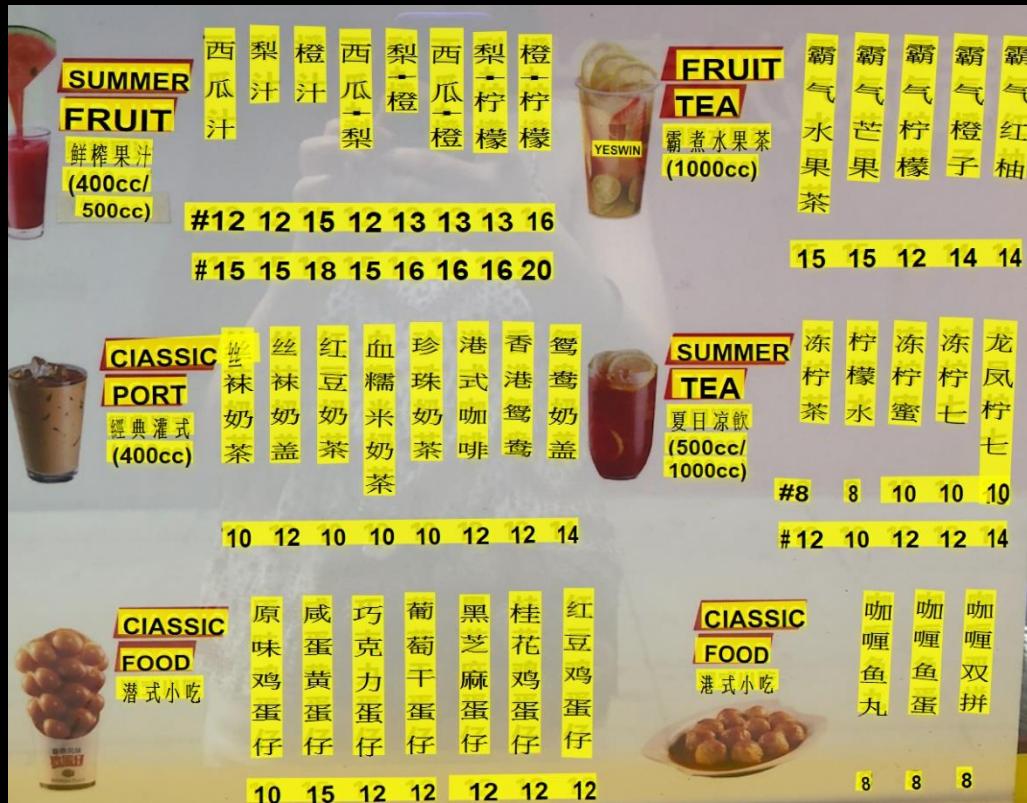


文檔中的文本



自然場景中的文本

# Read 3.0+



混合語言

# Read 3.0+

## Azure AI Form Recognizer

從文檔圖像中檢測識別文字，抽取關鍵欄位元及表格資訊

**Contoso**

Bill To: Contoso, Ltd Phone: 432-555-0189 Invoice #: 3-456-2  
Fax: 432-555-0123 Invoice Date: 4/14/2019  
Email: contoso@example.com

Invoice For: Project 2

Item #	Description	Qty	Unit Price	Discount	Price
Z4567	Invoice 3-456-2 Data 1	39	\$ 5.00	\$ -	\$ 195.00
Z4568	Invoice 3-456-2 Data 2	40	4.00	5.00	155.00
Z4569	Invoice 3-456-2 Data 3	30	6.00	7.00	173.00
Z4570	Invoice 3-456-2 Data 4	40	7.00	-	280.00
Z4571	Invoice 3-456-2 Data 5	10	4.00	-	40.00
Z4572	Invoice 3-456-2 Data 6	5	8.00	-	40.00



**Key-value pairs**

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# Microsoft Dynamics 365/Connected Store



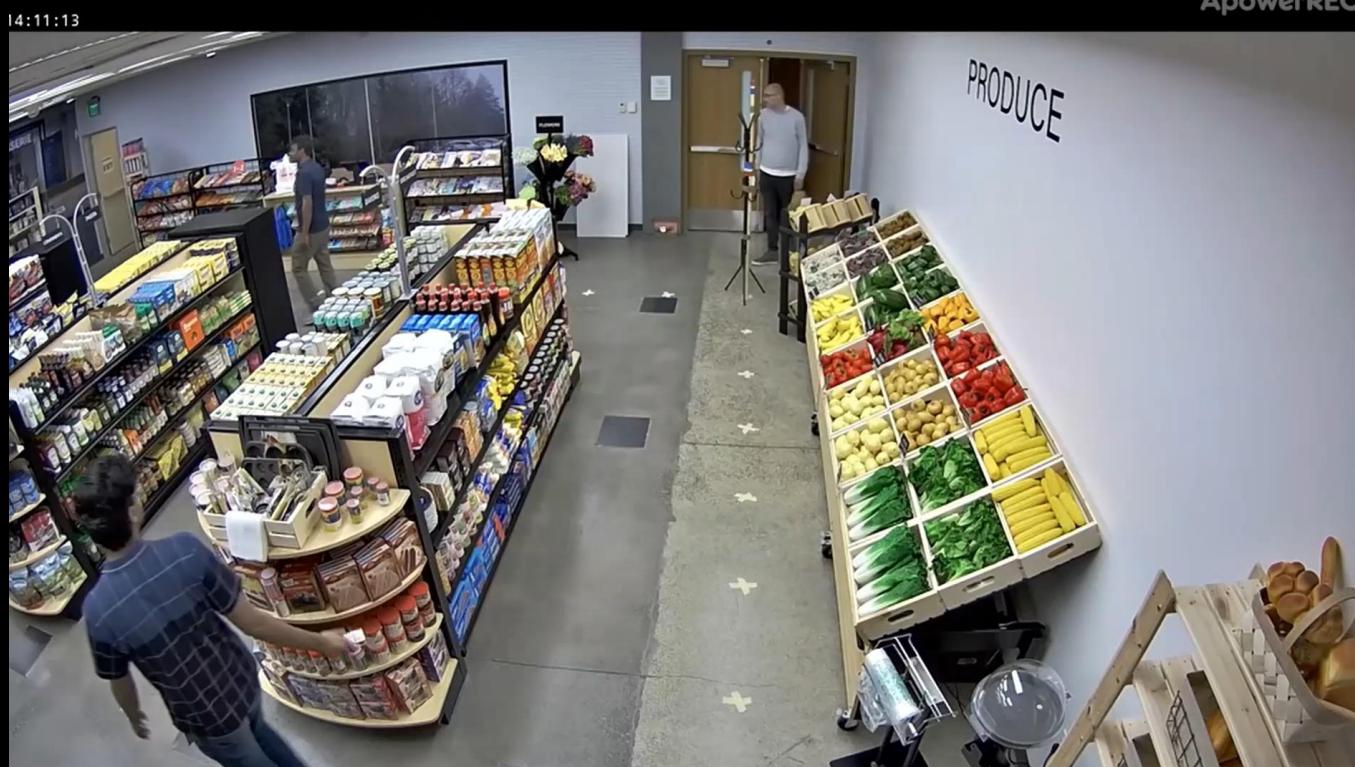


# <sup>6</sup> Spatial Understanding for Connected Store ( 商場空間理解 )

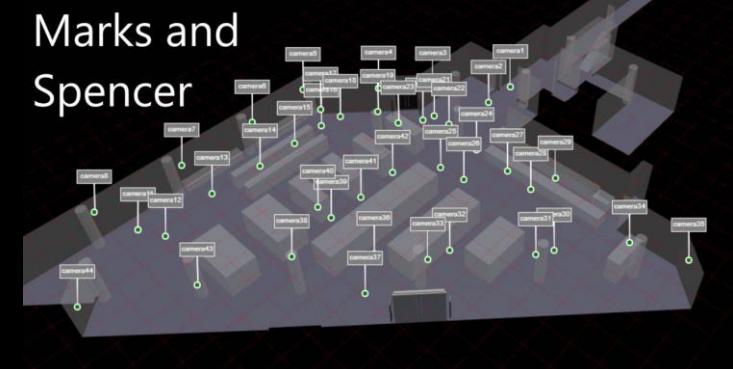
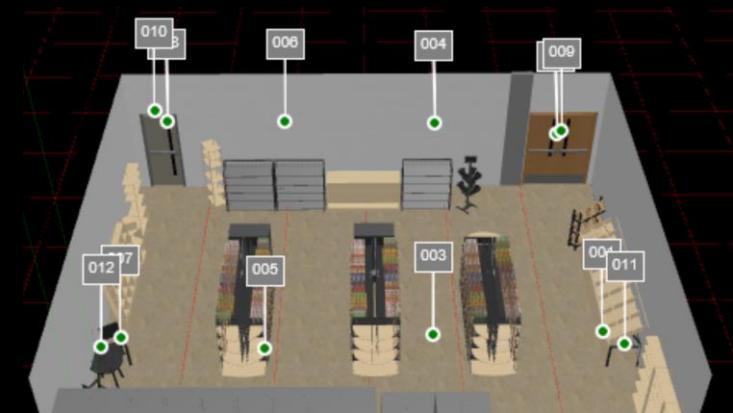
- MSRA核心視覺技術

- ✓ 物體\人體檢測和跟蹤
- ✓ 多視角三維人體姿態估計
- ✓ 熱度圖

- ✓ 人的行為識別
- ✓ 三維重建

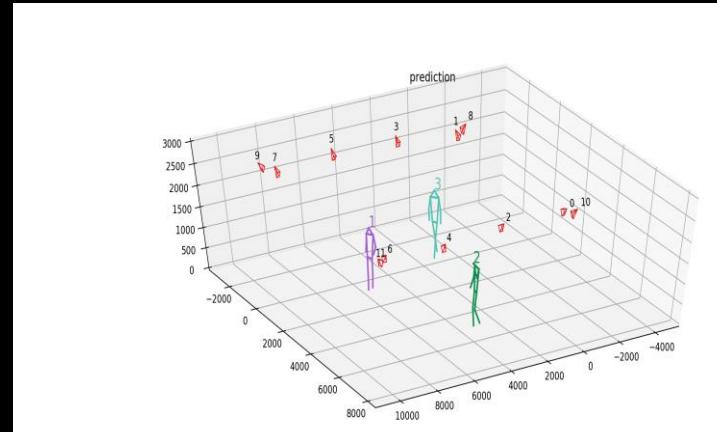


ApowerREC



# Multiview 3D Human Pose Estimation/Tracking

多視角三維人體姿態估計和跟蹤





# The New Normal?

- The Next Normal
- The Never Normal
- Changes are constant and appearing more quickly
- Leverage AI to prepare the shift to live and work in the Metaverse!

# Azure IoT & Azure Digital Twins

## Learn More

Hands on demos of real world use cases:

[aka.ms/IoTDemos](https://aka.ms/IoTDemos)

IoT Developer Certification

[aka.ms/IoTCertification](https://aka.ms/IoTCertification)

Learn more about Azure Percept

[Aka.ms/AzurePercept](https://Aka.ms/AzurePercept)

Develop with Azure Digital Twins

[aka.ms/ADT-MSLearn](https://aka.ms/ADT-MSLearn)

The Internet of Things Show:

[aka.ms/IoTShow](https://aka.ms/IoTShow)

# Azure AI & Microsoft Project Bonsai

## Learn more

Learn more about Azure AI  
[Azure.com/AI](https://Azure.com/AI)

Learn more about Project Bonsai and autonomous systems  
[aka.ms/as](https://aka.ms/as)

## Experience Project Bonsai

Sign up for a workshop or connect with us  
[aka.ms/getstarted](https://aka.ms/getstarted)

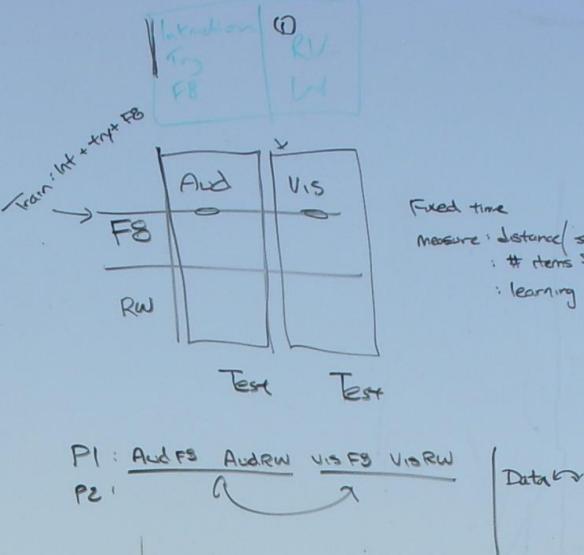
# Microsoft HoloLens & Mesh

[Learn more](#)

Microsoft Mesh  
[www.mesh.com](http://www.mesh.com)

HoloLens  
[www.hololens.com](http://www.hololens.com)

Azure Digital Twins and Mixed Reality MS Learn Module:  
[aka.ms/mr-adt-mslearn](https://aka.ms/mr-adt-mslearn)



# Thanks!

eric.chang@microsoft.com